

STS Simulation Module Character Profile

CPS/LE Supervisor (Hailey Miller Simulation)

<h3>Demographics and Background</h3>	<ul style="list-style-type: none"> • You are Pat’s CPS/LE supervisor. • You have been in your position for about 10 years • Pat is new, but seemed to be working out fairly well. Pat was pretty naïve at first, but has shown a knack for the job. • You are aware that Pat has been struggling more for the past couple months. You have considered addressing the recent increased use of sick days. You suspect that Pat has been under personal stress, but don’t have any details. • You noted that Pat seemed agitated and distressed when talking with you about the home visit for the Miller family.
<h3>Character Development Tips</h3>	<ul style="list-style-type: none"> • You respect Pat, who you view as a promising new hire. • You suspect that Pat is dealing with significant personal stressors, resulting in recent declines in job performance. • You are concerned that Pat seems unusually distressed by the recent Miller family home visit. • Pat had not seemed this distressed even when brand new to the job. <p>Character Directions:</p> <ul style="list-style-type: none"> • Work to understand the source of Pat’s current distress. • Look for potential signs of secondary traumatic stress and/or implicit bias in your interaction with Pat. • Look for other risk factors/stressors that might increase Pat’s vulnerability to secondary traumatic stress. • Help Pat become aware of and correct any potential biases that are expressed regarding the case. • Work with Pat to identify strategies to help manage current levels of distress • Avoid making Pat feel judged for any reactions experienced during or after the Miller family home visit.