

# Character Profile: Child Protection Investigator

## Demographics and Background

- You are a child protection investigator in your jurisdiction.
  - You are required to address allegations of child abuse or neglect reported to the state child abuse and neglect hotline.
  - YOU MAY ONLY TAKE ACTION UPON RECEIVING A REPORT FROM THE CHILD ABUSE AND NEGLECT HOTLINE OPERATOR.
- Petition Family Court for emergency custody or change of placement if all relevant children are not protected in their home environment.
  - Develop a safety plan and/or find alternative placements for all relevant children as needed.
  - Assess the family for needed services.
  - You must submit a finding of substantiated or unsubstantiated within timeframes set by your jurisdiction.

## Authority/Responsibilities

You have access and authority to question:

- Alleged victims
- Caregivers
- Witnesses

### Responsibilities:

- Investigate to determine if a child has experienced abuse or neglect per your jurisdiction's statutes.
- "Activate" any and all relevant multidisciplinary team members to facilitate the investigation in the simulation (e.g., law enforcement, child advocacy center representative).
- Ensure that all relevant children are protected and safe from harm. Safety determinations should be made immediately.

## Character Development Tips

- The Child Abuse and Neglect Hotline Operator has determined concerns reported by a mandated reporter are consistent with your jurisdiction's definition of suspected abuse or neglect.
- The Hotline Operator will contact appropriate member(s) of the jurisdiction's multidisciplinary team to activate an investigation.
- Once contacted/activated, you may interact with, engage and/or activate any other member of the multidisciplinary team or other characters (e.g. family members, school personnel), that you believe would be important to facilitating the investigation in accordance with your jurisdiction's protocols/procedures.